# Brand Protection in China: Why is it important? How to do it?







- 1. Why is Donkey meat special?
- 2. One of two Starbucks ripoffs in this presentation?



Gone Nuts Hamper

Christmas Hampers No review yet





# DataTraceID solutions ensure authenticity in supply chains and consumer products.

We build trust into brands through leading edge marking and identification technologies.



#### **DataTrace**

Using trace elements we embed a unique authentication foot print into a wide range of products and raw materials.



#### Digital Assurance

Consumers can immediately verify the authenticity of your product by scanning a QR code generated by our authentication software.



#### **Smart Labels**

A SecureID label provides consumers with a physical symbol of assurance.

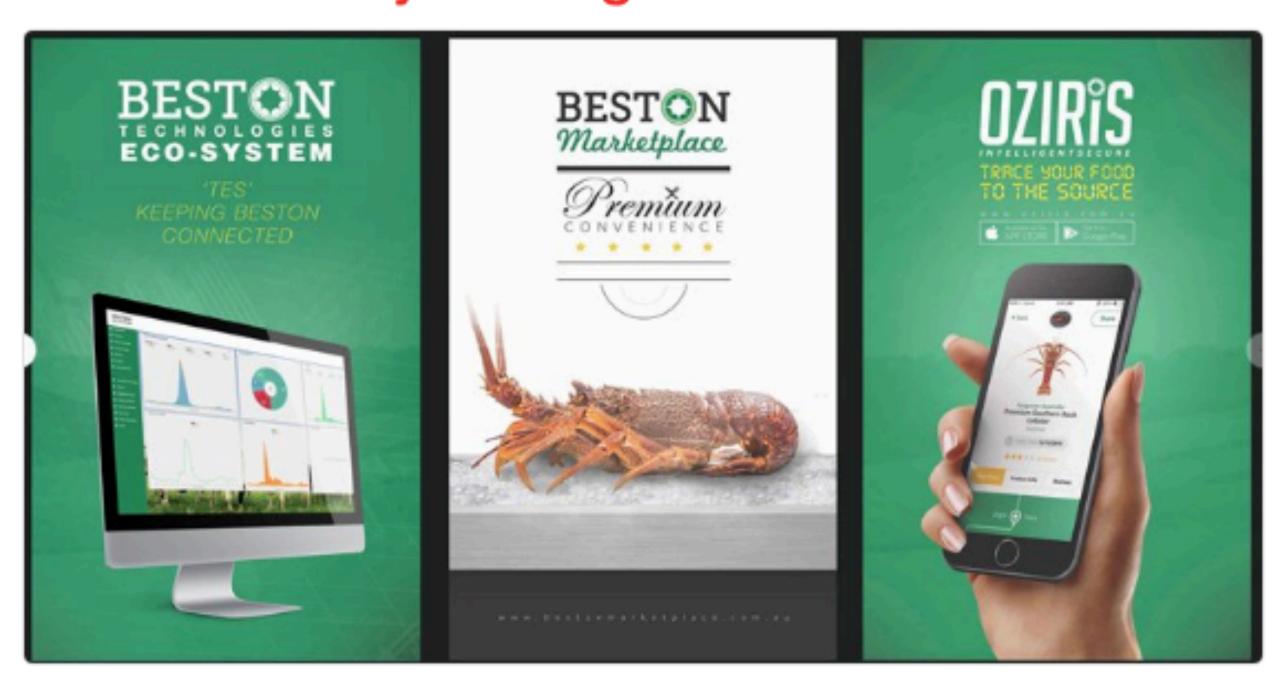


"Would create an
Australian-owned and
integrated e-commerce
traceability and anticounterfeit software-as-aservice (SaaS) solution
across a range of
industries"





DataDot Technology Limited and Beston Global Food Company Limited are pleased to announce that they have executed Heads of Agreement (HoA) in relation to a possible merger of BFC's wholly-owned technology company, Beston Technologies Pty Ltd (BT), and DDT. bit.ly/2BwogUR





#### An Industry View on the Impact of Counterfeit

We've made it our job to uncover the truths behind fake. Take our 2 minute survey to give us your opinion on the impact of counterfeit and to receive your copy of the Counterfeit Counsel Report.

#### TAKE THE SURVEY NOW



with the latest counterfeit trends

early in Q2 2018.

73% - counterfeit is a problem in my industry

• 58% - the counterfeit problem in my industry will get worse

Want more data?

Take the survey!

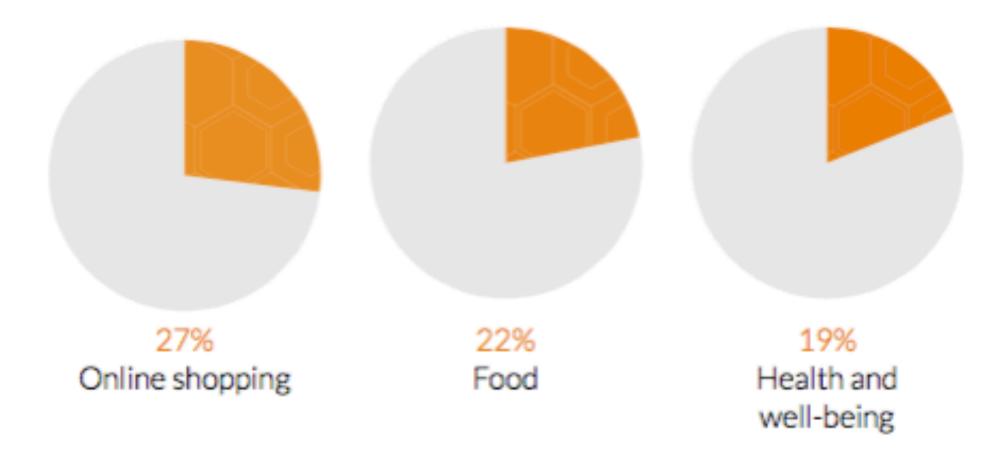




## Imagine you are a Chinese Consumer

# For many products you see counterfeit as a legitimate brand choice

Types of apps used by urban Chinese Consumers every day, China, 2016



Source: Mintel's Mobile Device Apps China 2016 Report

# And you are also into health and well-being

"Across China there is a growing interest in personal health, fitness and overall wellbeing, and we see very strong demand from our customers in these categories" said Alibaba's Hao Li

Well To Do 4 August 2016

# 





# 70% of all Wine sold in China is fake

World Trademark Peview

China is home to a \$285 billion counterfeiting industry, representing 12.5% of the country's total exports

orbes







# Nearly half of everything sold on the Taobao/Tmall sites is fake!

<u>orpes</u>

Chinese consumers are angry because their donkey meat contains Fox!

[ime







Last year (2016) a food delivery app was exposed for allowing unlicensed restaurants with fake images onto its platform

leuters

And ... more than 300,000 babies became sick in 2008 due to the Fonterra baby formula scandal

orbes





# The Chinese consumer has Trust Issues! What's real and safe? What's not? How can tel the difference?



# Demonstrating Authenticity Increases Intention to Purchase!

The Chinese consumer, has:

- a high level of concern in relation to adulterated, counterfeit and misdescribed food, and therefore a stronger attitude and intention to purchase authentic food
- a general lack of trust in the Chinese food supply chain, particularly manufacturers and retailers

  Demonstrating the authenticity of food had a positive effect on both attitude and intention to purchase

  Authenticity cues had a positive effect on attitudes to purchasing

Presentation by Dr Sharron Kuznesof @ 2016 Asia-Pacific International Food Safety Conference - see presentation

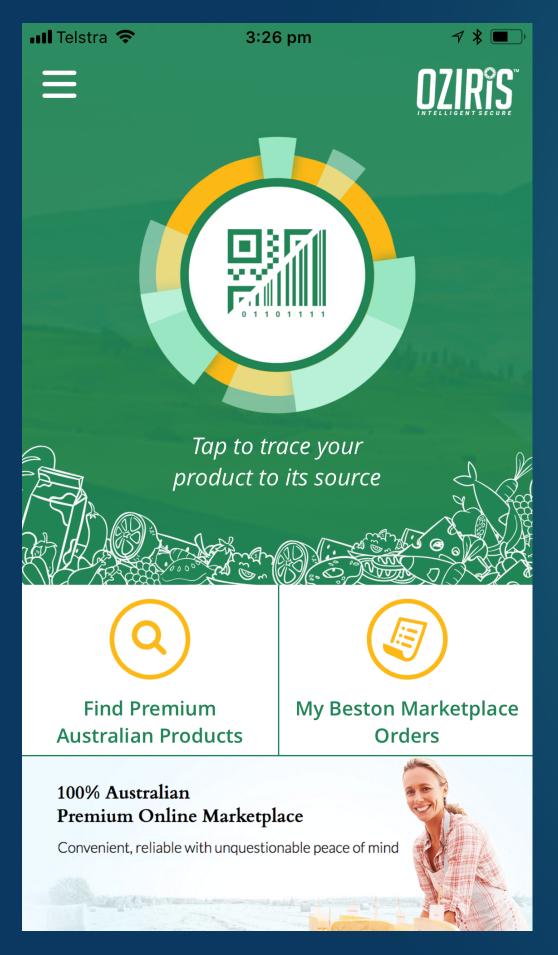




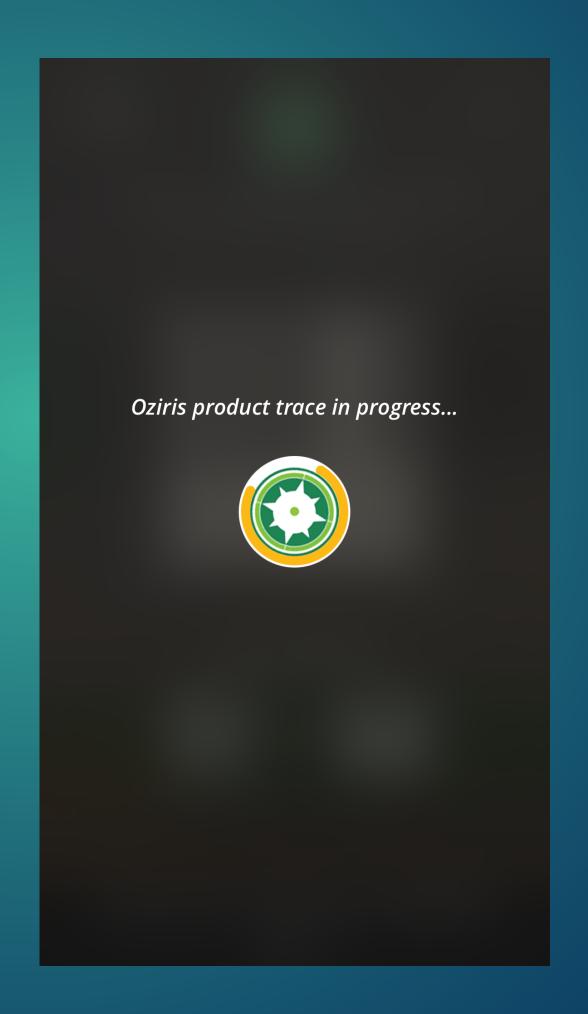
## Demonstrating Authenticity

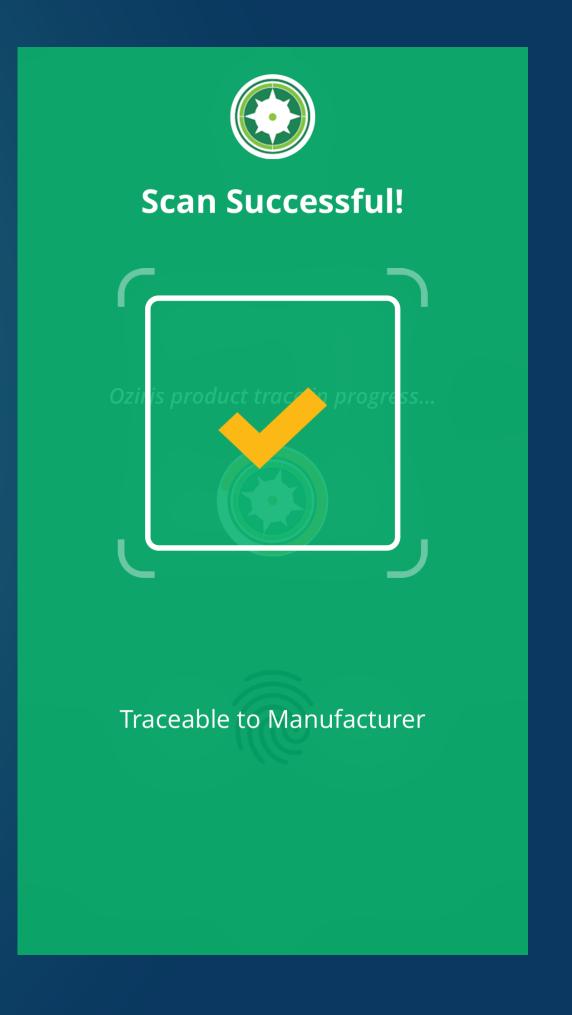
**Smartphone App** 

**Smart Label** 













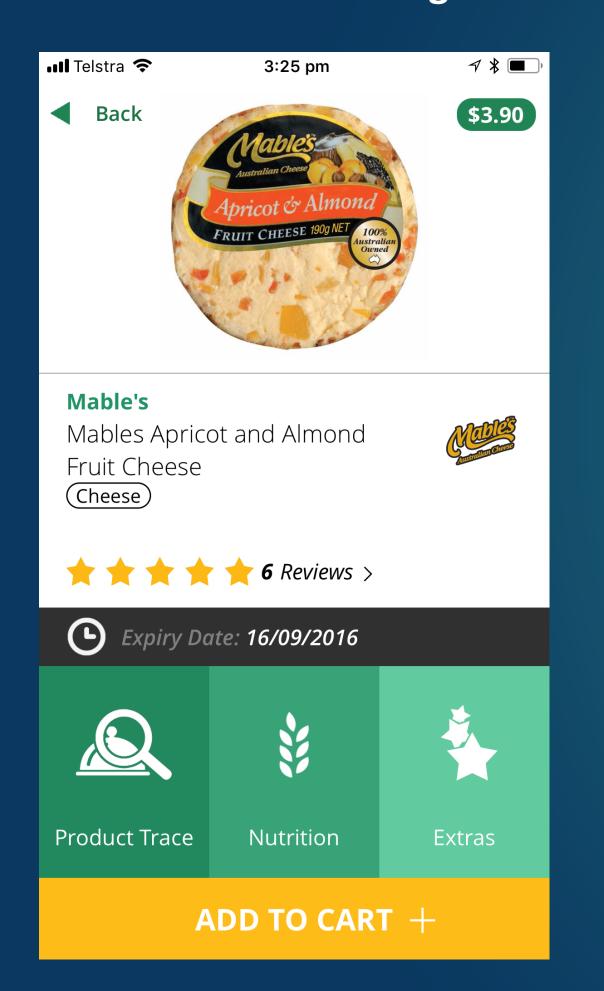
### Health & Wellbeing - Provenance Info

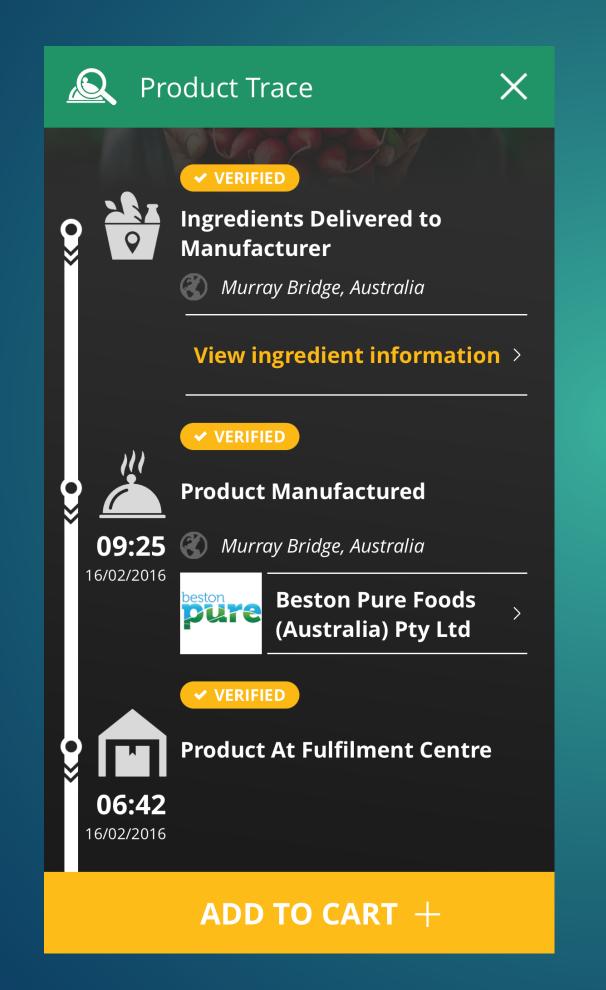
**Product Home Page** 

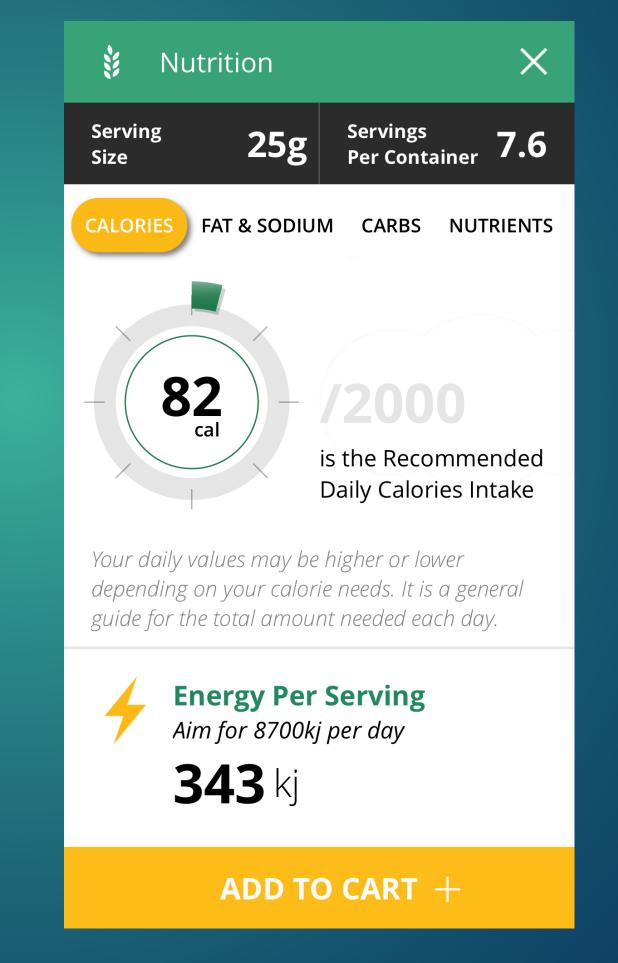
Provenance

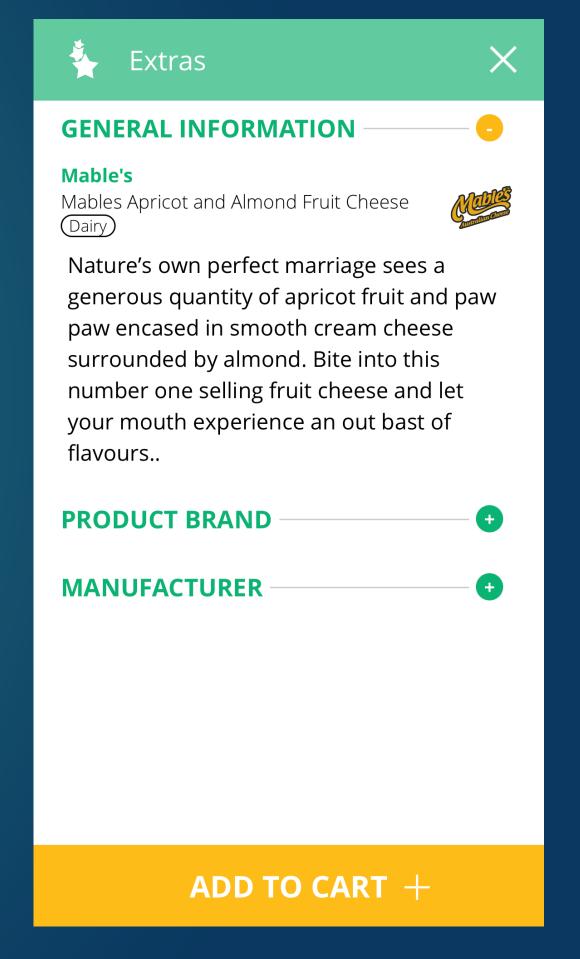
Nutrition

**Additional Info** 













- Kouzijiao Rice Wine is one of the largest Chinese alcohol producers
- In 2011 did an audit of the total market in China for products carrying their brand and found 160M bottles were sold.
- One small problem they only manufactured 110M bottles in same period. The balance was counterfeit.
- In 2012 commenced a trial with DataTrace embedded in the ceramic on one line of high-end spirits = 5M bottles in first year. Put them in the market covertly.
- Discovered that some stores were stocking a mix of genuine and counterfeit product, they assumed knowingly.
- Stripped the dodgy stores of their resale rights. The word spread and many other stores, typically the larger ones, stopped stocking the counterfeits.

- In 2014 expanded DataTrace to other product lines and put them into the market covertly. Caught more stockists.
- Started applying different codes that allows them to identity product sold by each of their distributors. This has enabled them to stop unauthorised selling of their product by large distributors to small distributors.
- Overall results of the program -
  - increased sales (by 25%) higher margin through distributors
  - Less consumer complaints about product quality / taste and less product returns
  - Government collects more alcohol tax (that they don't get on counterfeit product)





- Anonymous FMCG product. Global brand sold in China. B2C and B2B.
- Suspected they had a counterfeit issue but were not clear on the extent needed a way to collect data and benchmark counterfeit rates
- High commercial dependency on distributors / retailers so needed it done covertly
- Applied DataTraceID covert marking to the product in question and retained DataTraceID to conduct a sample buying and testing program (100 units / month)
- Discovered they had a counterfeit issue: ~20% counterfeit rate; results used to take action against distributors and to issue 'take down notices' to Alibaba
- Unexpectedly grey market import also ~20%



Chinese consumer is as into health and well-being as we are

But they generally don't trust the food supply chain

Demonstrating Authenticity
Increases Intention to
Purchase!

Range of measures available - think about what you want to achieve



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